

## Model AG3000

### Type 1 or Type 2 Surge Protection Device (SPD)

#### IMPORTANT SAFETY INSTRUCTIONS • SAVE THESE INSTRUCTIONS

#### **⚠ WARNING Risk of Fire or Electric Shock**

- Disconnect power at the circuit breaker(s) or disconnect switch(es) before installing or servicing.
- Intended for indoor or outdoor use.
- Installation and/or wiring must be in accordance with national and local electrical code(s).
- Installation and service to be performed by a qualified licensed technician or electrician.
- Suitable for use on a circuit capable of delivering not more than 20,000 rms symmetrical amperes.
- This unit contains no serviceable parts.

#### **⚠ AVERTISSEMENT Risque d'incendie ou de choc électrique**

- L'installation et/ou le câblage doivent être conformes aux exigences du code de l'électricité local en vigueur et/ou du Code canadien de l'électricité.
- L'installation et l'entretien doivent être effectués par un technicien ou électricien qualifié.
- Convient à un circuit capable de fournir PAS plus de 20 000 A efficaces symétriques.
- Cet appareil ne contient aucune pièce réparable.

#### **NOTICE**

- Thoroughly read instructions before installing SPD Unit.
- This product does not protect against lightning strikes.
- If the unit is mounted outdoors, the threaded nipple must be mounted horizontally into a suitable enclosure.

#### Type 1 installation:

A typical installation of a type 1 SPD will be connected between the secondary of the service transformer and the line side of the service panel. This installation is intended to be installed without overcurrent protection to the SPD.

1. Determining location:
  - Ensure conductor lengths are as short and straight as possible for best performance. Do not coil excess wire. The SPD functions best if all bends in wires are rounded, ideally to a 4" radius. Hard 90 degree bend will reduce efficiency. Cut all leads to the correct length. Do not coil excess leads.
  - Install appropriate weatherproof fittings if the unit is to be mounted outside.
2. Ensure all mounting and connections are correct and secure. Once energized the green indicator LED will be ON and visible through the cover of the SPD.

#### Type 2 installation:

A typical installation of a type 2 SPD will be connected to the load side of the service panel and is intended to be installed with overcurrent protection to the SPD.

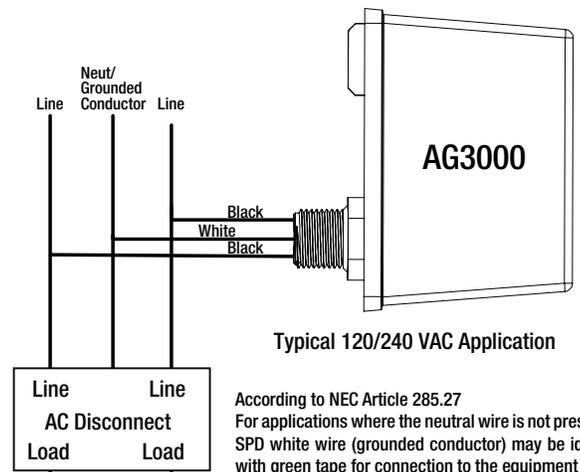
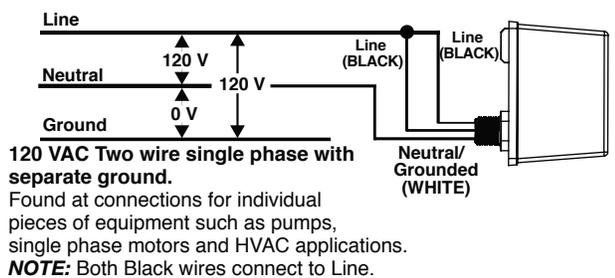
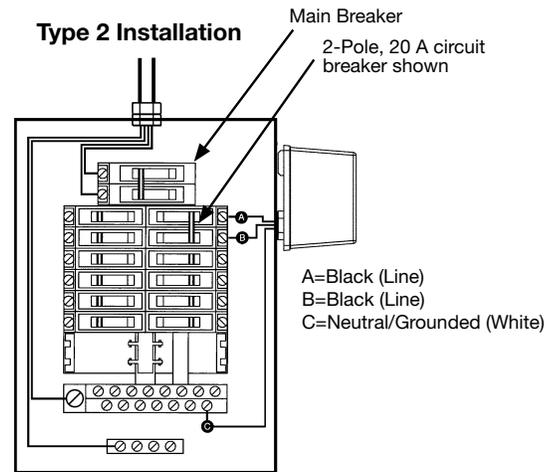
1. Determining location:
  - Ensure conductor lengths are as short and straight as possible for best performance. Do not coil excess wire. The SPD functions best if all bends in wires are rounded, ideally to a 4" radius. Hard 90 degree bend will reduce efficiency. Cut all leads to the correct length. Do not coil excess leads.
  - Install appropriate weatherproof fittings if the unit is to be mounted outside.
2. Connect the white wire from the SPD to the neutral bus bar in the panel as shown.
  - Connection may also be made to the neutral/ground bus bar if panel does not have a separate ground bus bar.
3. Connect the two black wires to a circuit breaker as shown. For best performance from SPD the maximum recommended circuit breaker size of 240 VAC, up to 30 A, 2-pole should be used.
4. Ensure all mounting and electrical connections are correct and securely fastened. Once energized the green indicator LED will be ON and visible through the cover of the SPD.

#### AC Disconnect Installation

1. To be installed with over current protection up to 60 A.

#### Maintenance:

- AC Voltage SPD:
  - Periodically check SPD to ensure green indicator LED is ON. If green LED is OFF, protection has diminished and the SPD should be replaced immediately.



## How do I know my AG3000 is protecting my HVAC equipment?

A green LED indicator will illuminate when the AG3000 is operating normally and protecting your equipment. If the green indicator light is OFF, the AG3000 will need to be replaced. You can order a new unit and have it installed by your local service installer. It is the owner's responsibility to check the green light status indicator of the AG3000.

### Understanding the AG3000 Limited Warranties 3-Year Limited Product Warranty

The AG3000 will be free from defects in material and workmanship for 3 years from date of purchase or 39 months from date of manufacture.

### \$7,500.00 Connected Equipment Warranty

If your connected equipment becomes damaged while using the AG3000, please follow the claim process below:

- 1) Process an insurance claim with your homeowner's insurance policy.
- 2) Send the AG3000 back to Intermatic for evaluation and testing to:  
Intermatic Warranty Coordinator, 7777 Winn Road, Spring Grove, IL 60081
- 3) Upon receipt of the damaged AG3000, Intermatic will investigate whether the AG3000 had a defect in material or workmanship that led to the damage to your equipment. If the findings determine there was a defect in material or workmanship, Intermatic will cover any costs beyond your homeowner's coverage up to \$7,500.00.

\*\*Please sign below to acknowledge that you understand the limited warranties associated with the AG3000 and the responsibility of checking the green indicator light to ensure protection of your HVAC equipment.

Homeowner's Signature

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Service Installer Signature

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Date of Installation

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Suggested Replacement Date

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**KEEP FOR YOUR RECORDS - THIS DOES NOT NEED TO BE MAILED TO INTERMATIC**

**THREE YEAR LIMITED PRODUCT and  
CONNECTED EQUIPMENT WARRANTY for  
INTERMATIC SURGE PROTECTIVE DEVICES**

**KEEP THIS PAGE FOR YOUR OWN RECORDS.**

**(1) What is Covered By This Limited Warranty**

**(A) Replacement of Product**

Intermatic Incorporated ("Intermatic") warrants to the original purchaser only, Intermatic AG3000 Surge Protective Devices (each a "Product") shall be free from defects in material or workmanship for a period of three years (36 months) from date of purchase or 39 months from date of manufacture. If the purchaser discovers a defect in material or workmanship, the purchaser must promptly submit a warranty claim. Upon a determination by Intermatic that the Product is defective, Intermatic, shall correct any defect in material or workmanship by replacing the Defective Product. Any repair, including both parts and labor, shall be at Intermatic's expense. The foregoing remedy is the purchaser's exclusive remedy for a breach of warranty.

The product must be installed in the appropriate application in complete accordance with the installation instructions. All building wiring and other connections to the Product must conform to all applicable national, state, and local electrical codes; the Product must not be opened, modified, exposed to extreme heat or cold, submerged or subjected to abnormal use or service. All products must be used in accordance with the instructions provided with the Product and the purchaser shall be solely responsible for selecting a Product model with specifications appropriate for the equipment to be protected. Intermatic shall determine, in its sole discretion, whether any Product returned by a purchaser has been used in accordance with its instructions, is an appropriate model for the purchaser's use thereof, and whether the Product is defective.

**(B) Repair or Reimbursement for Damage to Properly Connected Equipment**

In addition to the above described Product warranty, Intermatic warrants to the original purchaser of the Product for a period of three years from the date of purchase, the following: In the event that any major household connected electrical equipment (as defined below) is damaged (the "Damaged Equipment") as a direct result of the failure of a Product to protect the Damaged Equipment from Power Transients (as hereinafter defined) and all other conditions are satisfied, Intermatic's option, either repair the Damaged Equipment or reimburse the purchaser of the defective product. The limit of Intermatic's liability under this warranty shall be the Fair Market Value (as hereinafter defined) of the Damaged Equipment or the deductible amount of the original purchaser's homeowners insurance policy, whichever is less. In no event shall Intermatic incur repair costs or reimburse the purchaser for an amount in excess of \$7,500.

As used herein, "major household connected electrical equipment" shall mean major household appliances and electronic devices, including refrigerators, freezers, air conditioners, stoves and ovens, microwave ovens, clothes washers and/or dryers, dishwashers, audio and stereo equipment or components, video equipment, televisions and computers. Major household connected electrical equipment that normally requires an additional connection such as phone/modem connection, antenna or cable connection or other temporary or permanent connection must be properly connected to an Intermatic listed Surge Protection Device that incorporated surge protection for both AC (power) and all other input connections. The Fair Market Value of the Damaged Equipment shall be the current value of the equipment specified in the most recent version of the Orion Blue Book (printed or on-line edition) by Orion Research Corporation, or a comparable publication.

Promptly upon discovering any Damaged Equipment, the purchaser must submit a claim pursuant to the claim procedure provided below. In no event may a purchaser initiate a claim later than (30) days after the Protected Equipment is damaged. In order to receive the Connected Equipment protection provided in this Section, all of the following conditions must be satisfied with respect to the use of the Product: (a) the Product must be properly installed; (b) all building wiring and other connections to the Product and the Damaged Equipment must conform to all applicable federal, state and local electrical codes; (c) no ground wires or ground connections in addition to the AC power source can be used in connection with the Product or the Damaged Equipment; (d) Equipment with additional wiring or data/cable connections (as defined above) must be properly connected to a Listed Surge Protection Device (as noted above); and (e) the Product(s) and Protected Equipment must not be opened, modified, exposed to extreme heat or cold, submerged or subjected to abnormal use or service.

For purposes of this Limited Warranty, a Power Transient shall mean over-voltage resulting from momentary voltage spikes or surges on an AC power line of magnitude that the Product, according to its specifications, is designed to stop before such spikes or surges affect downstream equipment.

**(2) What is Not Covered By This Warranty**

Intermatic does not warrant (a) defects in the Product or damage to any equipment caused by the failure to properly install the Product, (b) damage caused by use of the Product for purposes other than those for which it was designed, (c) damage caused by disaster such as fire, flood and wind, (d) damage caused by unauthorized attachments or modification of the Product, (e) damage to the Product occurring during the shipment, or (f) electrical disturbances exceeding published product specifications, (g) damage to the Product caused by any other abuse or misuse by the purchaser, (h) damage due to direct or vicinity lightning strikes, this warranty applies to residential and commercial applications. This device is not intended to provide protection during Utility voltage swells or loss of neutral conditions which are by definition not transient events and are not covered by this warranty.

**(3) Disclaimer of Warranty**

**THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER EXPRESSED WARRANTIES. TO THE EXTENT ALLOWED BY LAW, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION OF THIS LIMITED WARRANTY.**

**(4) Limitation of Remedies**

IN NO CASE SHALL INTERMATIC BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT, OR ANY OTHER LEGAL THEORY. SUCH EXCLUDED DAMAGES INCLUDE, BUT ARE NOT LIMITED TO, DAMAGE TO SOFTWARE, LOSS OF DATA, LOSS OF PROFITS, LOSS OF SAVINGS OR REVENUE, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF ANY SUBSTITUTE EQUIPMENT, FACILITIES OR SERVICES, DOWNTIME, THE CLAIMS OF THIRD PARTIES INCLUDING CUSTOMERS, DAMAGE TO PROPERTY AND PERSONAL INJURY. SOME STATES DO NOT ALLOW LIMITS ON WARRANTIES OR ON REMEDIES FOR BREACH IN CERTAIN TRANSACTIONS, IN SUCH STATES, THE LIMITS IN THIS PARAGRAPH AND IN PARAGRAPH (3) MAY NOT APPLY.

**(5) Time Limit for Bringing Suit**

No action arising out of any claimed breach of warranty may be brought more than one year after the cause of action has occurred.

**(6) No Other Warranties**

Unless modified in writing signed by both parties, this agreement is understood to be the complete and exclusive agreement between the parties, superseding all prior agreements, oral or written, and all other communications between the parties relating to the subject matter of this agreement. No employee of Intermatic or any other party is authorized to make any warranty in addition to those made in this agreement. This warranty is made by: Intermatic Incorporated/After Sales Service, 12429 Rojas Drive, EL Paso, TX 79928-5201/815-675-7000 <http://www.intermatic.com>

**(7) Claim Procedure**

In order to submit a claim for warranty service the original purchaser must:

(A) Contact the Intermatic Insurance Claims Center at 1-800-270-7227 before having the damaged equipment repaired.

(B) Request that an Incident Claim Report be written regarding the damage including descriptions and model identification (if available) of the equipment that was damaged.

Record the Warranty Claim Number for future reference.

(C) File a claim for the damaged equipment with your homeowners (or renter's) insurance company.

(D) Send the INTERMATIC SURGE PROTECTIVE DEVICE to the Intermatic Warranty Coordinator at the address listed below. All returned devices must be plainly marked with the Intermatic Warranty Claim Number.

(E) Send all of the following information in a single packet to the Intermatic Warranty Coordinator at the address listed below.

(1) Claimant's name, address and telephone number.

(2) Original dated sales receipt for the Intermatic Surge Protection Device.

(3) Original report for repair work.

(4) The damage report

(5) A copy of the claim report by the homeowners (renter's) insurance company or a copy of the policy showing the deductible amount exceeds the cost of the repair.

(F) Address all communications and products returns to:

Intermatic Warranty Coordinator  
7777 Winn Road  
Spring Grove, Illinois 60081-9698  
Attn: Surge Claim Processor

Product & Installation Information

Purchase date: \_\_\_\_\_

Installation date: \_\_\_\_\_

Installed by: \_\_\_\_\_

Point of installation: \_\_\_\_\_

Breaker ratings if applicable: \_\_\_\_\_

